

Job Opportunity

FICA Player and Member Operations Manager

The Federation of International Cricketers' Associations (FICA) is the world players' body in cricket. FICA brings together the world's professional cricketers under an international body which focuses on matters that affect the players collectively, and the global game. As a member of the World Players' Association, our members currently include nine formally constituted domestic players' associations across cricket playing countries.

We are looking for a dynamic individual to join our team in the newly created Player and Member Operations Manager role.

Reporting to the CEO, the role will build strong relationships with FICA member players' associations, staff, consultants, and players around the world, to strengthen and grow the players' global voice. The Player and Member Operations Manager will also oversee aspects of the operational and logistical administration of FICA in addition to managing engaging communications with key stakeholders.

About the Role

As an experienced sporting industry professional, you have the capacity to be a dynamic, hands-on, team player. Your diplomacy and communication skills will ensure you are comfortable supporting and advocating for our members and complements your proven ability to build relationships with players, domestic players' associations and player agents.

Key responsibilities of the role include:

- Providing advocacy for players globally, assisting with the management of issue resolution, negotiations and disputes
- Support the development of FICA papers; researching, providing input and drafting content for review
- Contribute to the development of the global player commercial rights program
- Manage the global events register and communications
- Support the growth and development of existing and new domestic players' associations
- Develop and deliver a communications plan (in person / digital / social / Player Hub) for players and domestic associations to provide updates, advice and enhance affinity with FICA
- Lead global player surveying including survey design, communications, analysis of findings
- Play a lead role in the delivery of reporting including researching and drafting for the FICA Annual Review and FICA Global Employment and Player Insights Reports
- Manage and maintain FICA databases
- Undertake research into key global and domestic game and player trends

About You

The ideal candidate will have an understanding of, and passion for, the players' association movement, which is complemented by your proven experience in the sports industry. Your ability to build and maintain relationships to

engage and influence a wide audience of stakeholders is critical to the roles success as is your demonstration of sound professional judgement and time management, coupled with existing strong relationships within the sporting industry.

- Strong knowledge of the sporting and cricket landscape
- Ability to work and contribute to a small operational team both independently and remotely
- Detail oriented with the ability to manage multiple deadlines
- Well-developed conflict resolution and advocacy skills
- Outstanding communication (both written and verbal) and proven capability to present/facilitate to groups
- Ability to think globally and maintain a balanced perspective considering broader impacts when forming decisions
- Ability to maintain confidentiality and privacy
- Highly self-motivated with a positive can-do attitude
- Ability to travel interstate and overseas and undertake some out of hours / cross time zone work

Further details about the role can be found here: <https://bit.ly/3HRKyjh>

To apply for the role please send your resume and a brief introductory cover letter to kerry@jumpstarthr.com.au or call 0425 854 017. Applications close 3 March 2022.